

# Laing Thermotech Series Series E1 and E3 Instant Hot Water Recirculating Systems



## Installation, Operation and Service Instructions

**INSTALLER: PLEASE LEAVE THIS MANUAL FOR THE OWNER'S USE.**

**NOTE:** Laing recommends Bronze or Stainless Steel Booster Pumps be used for pumping potable water.



**WARNING:** Before Installing, using or servicing this product, read the instructions. To reduce risk of electrical shock see instructions for proper installation.



**CAUTION:** For supply connections use wire suitable for at least 221°F (105°C). Use copper conductors only.



**CAUTION:** For supply connections use wire suitable for at least 105°C. Use copper conductors only. Employer des fils d'alimentation adéquats pour 105°C. For indoor use only. Employer uniquement à l'intérieur.

### About Recirculation Systems

#### Air in the System

A properly installed system should include a method of automatically venting the air that enters the water supply line during use. Air enters the system each time fresh, cold water is introduced into the hot water heater. Air may also enter the system any time a plumbing line is opened, for instance during a faucet/taps change or adding a sprinkler system.

#### Water Pressure

A recirculating system is a pressurized system operating at the city water pressure, as determined by the pressure regulator on your line, or by a well pump, if you are on a well system. In most residential plumbing systems, water pressure is set at 35 psi (241 kpa) and above. Below 35 psi (241 kpa), water pressure may not be sufficient to fill the pipe diameter, leaving space for air to accumulate in the lines. If your system pressure is less than 35 psi (241 kpa), use the next larger pump on the Pump Selection Guide.

#### Multiple Floors

Because the system is pressurized the number of floors in a home does not need to be taken into consideration in sizing the circulating pump. The pump only has to produce continuous flow at a pressure sufficient to overcome the friction losses created by the piping in the house water supply line and the return line.

#### Oversized Pumps

Pumps should not be so large as to produce flow rates that may eventually erode holes in the pipes. According to the Copper Development Association, excessive erosion occurs at a velocity of about 5ft. (1.5m) per second and higher; or about 4 GPM (15 LPM) in 1/2" (5/8") Type M copper pipe; and 8 GPM (30 LPM) in 3/4" pipe. Use the recommended recirculation line size shown in the Pump Selection Guide. Laing pumps are sized so that flow velocities are well below these limits.

## Pump Selection Guide

The Laing E1 Series are designed to handle the recirculation requirements of residences with a pipe loop (the total length of hot water supply line plus the recirculation line) up to 250 ft (76 M). The E3 Series pump are designed to handle the circulation requirements of residences and small apartment complexes with pipe loop runs to 700 or 1000 ft. (213-304 M). The figures below provide a simple rule of thumb to help you match the pump to your system.

### Installation and Start Up

1. Select the sink under which to connect the recirculation line (the sink where the hot water takes longest to arrive which is usually the sink farthest from the water heater).



#### CAUTION: PROPERTY DAMAGE HAZARD

It is not advisable to install circulators in an attic or upper floor over finished living space. If the circulator must be installed overhead, or over expensive equipment, provide adequate drainage in the event of leakage. Failure to follow these instructions could result in property damage.

#### Adjustable Thermostat Option

For models with the adjustable thermostat, there is an adjustable Set Point range from 68°F to 158°F (20°C to 70°C). This built-in temperature sensor will turn the circulator off when it reaches the set point and turn the circulator on when the temperature is more than 10°F (6°C) below the Set Point. The adjustable thermostat is only available on fixed-speed motors.



2. Plan your installation.

Decide on the course of the recirculation pipe (also determining the length of the pipe required) and whether the return line should be connected to the water heater cold water inlet line (tee fitting required) or to the bottom water heater drain valve ("Y" type fitting required to fit to existing drain valve outlet). See figure 1 and 2 for the installation schematic.



**CAUTION:** The use of PTFE impregnated pipe compound and PTFE tape on pipe threads provides lubricity which can lead to overtightening and breakage. Do not overtighten. Failure to follow this instruction can result in moderate personal injury from hot water and/or property damage.



**CAUTION:** Make sure the power is turned off before placing anything inside the discharge opening to move the impeller. Failure to follow these instructions could result in serious personal injury, death and/or property damage.



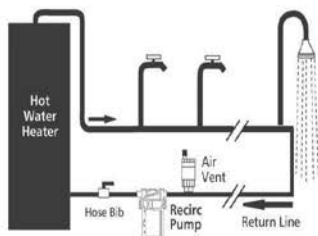
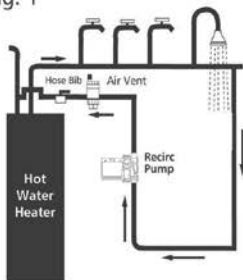
**WARNING: - Electrical Shock Hazard** - Disconnect and lock out the power before making electrical connections. Failure to follow these instructions could result in serious personal injury or death.



**WARNING: - Hot Water Leakage Hazard** - Pressurize the body slowly while checking for leaks at all joints with gaskets or solder connections. Failure to follow these instructions could result in serious personal injury and/or property damage.

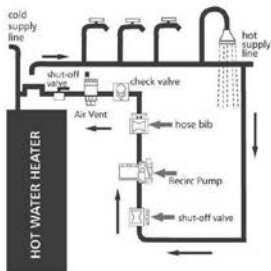
### BCU Models

- A. Return into Cold Water Line at Top of Water Heater fig. 1
- B. Return to Drain Valve at Bottom of Water Heater fig. 2

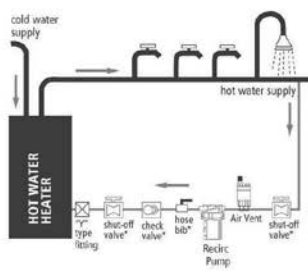


## BC/BCS Models

### A. Return into Cold Water Line at Top of Water Heater fig. 3



### B. Return to Drain Valve at Bottom of Water Heater fig. 4



Figures 1, 2, 3 and 4 are for single line returns only. For multiple branched supply line installations, a recirculation line should be installed for each branch.

**Note: The Air Vent and Hose Bib are optional with BCU models. These models have a built-in air purge valve.**

**Note: The pump must always be installed below the water level of water heater so that the pump flow is always upward or directly horizontal and not downward. Do not mount the pump above the water heater.**

## 3. Wiring Instructions



**WARNING: - Electrical Shock Hazard -** Disconnect and lock out the power before making electrical connections. Failure to follow these instructions could result in serious personal injury or death.

- Remove the screw at the rear of the motor housing. Remove the wiring compartment cover.
- Attach the appropriate size electrical connector to the hole in the side of the motor housing.
- Using a minimum size of 14 AWG copper electrical wire (refer to your local code for wiring restrictions), wire the motor to a single phase power source that matches the electrical rating on the pump nameplate. See fig. 5. Use the size of electrical wire as dictated by code.
- Connect a green ground wire at least the size of the power conductors to the ground terminal.
- Electrical supply and ground wires must be suitable for at least 221°F (105°C).
- Laing circulators are thermally protected and do not require external overload protection.
- If a remote device such as a thermostat/aquastat is connected to the pump it must be wired in series with the power conductor.



**WARNING: - Electrical Shock Hazard -** Be certain that all connections are secure and the conduit box cover is closed before electrical power is connected. Failure to follow these instructions could result in serious personal injury, death and/or property damage.

fig. 5



## 4. Purchase materials required

- Laing E1 and E3 Circulators
- Copper pipe or tubing
- Tee for under sink connect
- Tee or "Y" fitting connection to water heater
- (2) 1/2" (5/8") or 3/4" shut-off valves (not required on BCU models)

- (1) 1/2" (5/8") or 3/4" swing check valve (not required on BCU models)
- (1) 1/2" (5/8") or 3/4" hose bib/connection (not required on BCU models)
- (1) Auto air vent (not required on BCU models)
- Misc. nipples and fittings
- Pipe insulation

## 5. Shut off the water to the house.

## 6. Drain the plumbing lines by opening the faucet/tap in the house.

Drain the water heater if you plan to make the connection at the bottom of the water heater, which requires removal of the drain valve.

## 7. Connect the return line at the last faucet/taps riser and run to the water heater.

Tee the return line as close to the end of the hot water supply line as possible and run the return line back to the water heater.

**8. Install the pump and other components required in accordance with the diagrams provided in fig. 1 - 4 and connect the return line to the water heater.**

Unscrew the pump housing from the motor (fig. 6) and run the pump for a few seconds to make sure it is operational. Remove the rotor (see fig.7) and add a little water to the bearing ball for lubrication. Do not use grease or oil to lubricate the pump.

**Ultracirc Models (fig. 1 or 2)**

The BCU models incorporate a shut off valve, check valve, and bleed valve into the brass pump housing eliminating the need to install these components. These models are supplied with 1/2" (5/8") union fittings. These fittings should be removed from the pump housing before soldering to avoid damaging the internal valves.

Fig. 6

Remove the motor unit and o-ring from the pump housing into the plumbing line. Do not sweat the housing into the plumbing line with the motor or o-ring attached. Arrows on the pump housing indicate the direction of water flow.



**CAUTION: Only hand tighten the screw ring. Do not over tighten! Do not use plumbers putty on the screw ring.**

Fig. 7

**E1 and E3 Models - Rotor/Impeller installation:**

To remove the rotor unit, grasp the top of the unit and gently pull straight up. Do not pull up on one side only or push the rotor sideways. If the rotor sits too tightly, carefully lever it off with a screwdriver on each side of the rotor. When re-installing the rotor, use enough force to hear the rotor "click" on to the ceramic bearing and spin the rotor with your fingers to insure that it turns freely.



Remove the Rotor/Impeller by using forefinger and thumb and pulling upward.



Or, if the Rotor/Impeller cannot be removed using forefinger and thumb, carefully lever off evenly with two screwdrivers.

**9. Close the shut-off valve on the inlet side of the pump and turn the water supply to the house back on.**  
**10. Flush system of debris.**

Before reattaching the pump motor, open the shut-off valve on the inlet side of the pump housing and let water flow through the housing. Use a bucket to catch the water. Let the water run long enough to clear all sand, solder pellets, plumbers tape flakes, etc. from the lines. Close the inlet shut-off valve when finished.

**11. Connect the pump motor to the housing.**

Make sure the rubber o-ring is in place in the housing and the screw ring is securely hand tightened. Reopen the shut-off valve or valves and let the water flood the pump housing.

**12. Purge air from the supply line.**

Turn on the faucet/taps or shower farthest from the water heater. Open the line until you get a good, steady stream of water without sputter or evidence of air.

**13. Purge air from the return line.**

Connect the pump to the electrical supply. With the pump running, open the hose bib/connection and let water run until the pump is running quietly and there is no sputtering or other evidence of air coming from the hose bib. Close the hose bib. Your system is now in operation. Allow a few minutes for instant hot water to recirculate to all of your faucet/taps.

**Correct Installation**



**Improper Installation - Do NOT mount in these orientations**

**Do's and Do Not's**

**Do:**

- Install an air vent mounted in a vertical position (if provided).
- Use 1/2"(5/8") recirculation line tubing.
- Check to be sure there are no crimps or sharp bends in the recirculation line that would restrict the flow.
- Be sure the check valve is installed in the proper direction of the flow.
- Be sure all air is purged from the system prior to starting the pump.
- Use a water conditioner if you have hard water.
- Be sure the gate valves are open before turning on the pump.
- Install the pump pumping in upward direction only.

**Do Not**

- Use grease or oil to lubricate the pump (it is self-lubricating).
- Over tighten the screw ring.
- Install the pump with the motor above the pump housing.
- Install the pump pumping away from the water heater nor pumping downward.
- Start the pump before the system is full of water and purged of air.
- Allow the water heater temperature above 140°F (60°C). (only in the US)
- Install the pump in the supply line to faucet/taps.
- Use any pipe size other than 1/2"(5/8") for all models.
- Position the pump at the top of the water heater.

**Note: Keep The Hot Water Temperature Below 140°F (60°C). Higher temperatures can cause calcium and magnesium elements to come out of solution and create solids which could not only cause damage to the pump but also reduce water heater efficiency and premature failure of the water heater.**

### Hard Water Conditions

Use a water conditioner. Hard water can cause scale build-up and eventually reduce the life of the pump and other system components. Protected by one or more of the following Patents: 4580335, 4615662, 4822256, 4834628, 5094593, 5143049, 5749715, 6149407, 6227235

### System Maintenance

- Do not attempt to lubricate the pump. The pump is self-lubricating.
- Prevent the pump from running dry.
- Flush the system of any debris and re-purge all air from the system in the event of any water supply interruptions in plumbing line.
- Prevent heavy scale build-up by keeping the hot water temperature 140°F (60°C) or less. (only in US)
- Don't over salt your water conditioner.

<p style="text-align: center;"><b>U.L. Caution</b> This pump has been tested using water only. Its suitability for use with liquids other than water is the end user's responsibility.</p>
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<p style="text-align: center;"><b>Australia</b> This pump must be installed in accordance with AS3500</p>
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### Trouble Shooting

#### Noise in the System

The pump should be virtually noiseless during operation. The rotor may make a brief but hardly perceptible fluttering noise immediately after the pump is turned off. During normal operation, an occasional air bubble may pass through the pump housing causing a momentary gurgling noise. However, if noise at the pump persists for any prolonged period, correct the problem.

- The check valve/non-return valve is mistakenly installed on the inlet side of pump or in the wrong direction.
- The inlet side shut-off valve is closed or clogged.
- There is air trapped in the pump housing (turn the pump on and off several times to see if the air pocket can be "bumped" out of the pump and if not, then open the hose bib for manual venting).
- There is debris blocking the rotor.
- The rotor bearing has worn due to dry running causing the rotor to wobble during operation.
- If the return line connects to the cold water supply at the top of water heater, the warm water may be creating back pressure in the cold supply line. If so, add a check valve/non-return valve on the cold supply line above the return line tee connector.

#### Pump Operating Intermittently or Not at All

- No power to the pump.
- There is debris or foreign matter in the pump.

#### Water Taking Too Long to Get to Faucet/Tap

- The hot water supply from the water heater is exhausted.
- The faucet/tap involved may be on a branch line off the main hot water supply line in which case there may be a slightly longer wait for hot water to arrive than at faucet/tap directly off the main supply line.
- The check valve/non-return valve is installed backwards.
- The pump is not operating.
- The timer is not operating properly.

#### Signs of Dry Run


Dry run results from inadequate water supply to the pump, which prevents lubrication of the bearing ball. It may be caused by operating the pump without water in the plumbing lines, which may occur with frozen pipes, or by failing to turn the pump off when the system is drained for servicing. It can also occur as the result of large air bubbles collecting in the pump housing and preventing the flow of water over the bearing ball. If the problem is air in the system, check that the air vent is functioning, that the system is properly purged of air and that the pump and various system components are installed.

### Safety Requirements


#### Mechanical Safety




**WARNING: - Excessive System Pressure Hazard** - The maximum working pressure of the pump is listed on the nameplate - **Do Not Exceed This Pressure.** Failure to follow these instructions could result in serious personal injury, death and/or property damage.


 **WARNING: - Excessive Pressure Hazard Volumetric Expansion** - The heating of water and other fluids causes volumetric expansion. The associated forces may cause failure of system components and the release of high temperature fluids. This can be prevented by installing properly sized and located compression tanks and pressure relief valves. Failure to follow these instructions could result in serious personal injury, death and/or property damage.


#### Thermal Safety

 **WARNING: - Extreme Temperature Hazard** - If the pump, motor or piping are operating at extremely high or low temperature, guarding or insulation is required. Failure to follow these instructions could result in serious personal injury, death and/or property damage.


#### Electrical Safety

 **WARNING: - Electrical Shock Hazard** - Electrical connections are to be made by a qualified electrician in accordance with all applicable codes, ordinances and good practices. Failure to follow these instructions could result in serious personal injury, death and/or property damage.


 **WARNING: - Electrical Grounding Hazard** - Adequate electrical grounding is required for the safe operation of Laing Pumps. Connect the ground wire to the ground terminal in the wiring compartment. Failure to follow these instructions could result in serious personal injury, death and/or property damage.


 **WARNING: - Risk of Electric Shock** - Do not install this pump in swimming pool or marine areas. Failure to follow these instructions could result in serious personal injury, death and/or property damage.


#### Removal of Pump From Existing System For Replacement

 **WARNING: - Electrical Shock Hazard** - Disconnect and lockout the power before servicing. Failure to follow these instructions could result in serious personal injury, death and/or property damage.

1. Close the valves on the suction and discharge sides of the pump. (if no valves have been installed, it may be necessary to drain the system.)
2. Disconnect the electrical supply lines to the pump.

 **WARNING: - Hot Water Hazard** - Before draining the system, allow water to cool to at least 100°F (38°C), open the drain valve (take precautions against water damage) and leave the drain valve open until servicing is complete. Failure to follow these instructions could result in serious personal injury, death and/or property damage.

 **WARNING: - Electrical Shock Hazard** - Be certain the electrical power is not present at the motor leads before continuing. Failure to follow these instructions could result in serious personal injury, death and/or property damage.

 **WARNING: - High Pressure Hazard** - Pressure may be present in the pump body. This pressure can be relieved by loosening the flange bolts and shifting the pump assembly slightly to allow the pressurized water to escape. Failure to follow these instructions could result in serious personal injury and death.

#### Warranty claim

Xylem products are high-quality products with expected reliable operation and long life. However, should the need arise for a warranty claim, then contact your local sales and service representative.

## **Goulds Water Technology Branded Products**

### **Limited Consumer Warranty**

For goods sold for personal, family, or household. Seller warrants the goods purchased hereunder (with the exception of membranes, seals, gaskets, elastomer materials, coatings, and other "wear parts" or consumables all of which are not warranted) will be free from defects in material and workmanship for a period of one (1) year from the date of installation or twenty-four (24) months from the date of manufacture (which date of manufacture shall not be greater than thirty (30) days after receipt of notice that the goods are ready to return) whichever shall occur first.

Except as otherwise required by law, Seller shall, at its option and at no cost to Buyer, either repair or replace any product which fails to conform to the Warranty provided Buyer gives written notice to Seller of any defects in material or workmanship within ten (10) days of the date when any defects or non-conformance are first manifest. Under either repair or replacement option, Seller shall not be obligated to remove or pay for the removal of the defective product or install or pay for the installation of the replaced or repaired product and Buyer shall be responsible for all other costs, including, but not limited to, service costs, shipping fees, and expenses. Seller shall have sole discretion as to the method or means of repair or replacement. Buyer's failure to comply with Seller's repair or replacement directions shall terminate Seller's obligations under the Warranty are warranted only for the balance of the warranty period on the parts that were repaired or replaced. The Warranty is conditioned on Buyer giving written notice to Seller of any defects in material or workmanship of warranted goods within ten (10) days of the date when any defects are first manifest.

Seller shall have no warranty obligations to Buyer with respect to any product that have been: (a) repaired by third parties other than Seller or without Seller's written approval; (b) subject to misuse, misapplication, neglect, alteration, accident, or physical damage; (c) used in a contrary to Seller's instructions for installations, operation, and maintenance; (d) damaged from ordinary wear and tear, corrosion, or chemical attack; (e) damaged due to abnormal conditions, vibration, failure to properly prime, or operation without flow; (f) damaged due to a defective power supply or improper electrical protection; or (g) damaged resulting from the use of accessory equipment not sold or approved by Seller. In any case of products not manufactured by Sellers, there is no warranty from Seller; however, Seller will extend to Buyer any warranty received from Seller's supplier of such products.

THE FOREGOING WARRANTY IS PROVIDED IN PLACE OF ALL OTHER EXPRESS WARRANTIES. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE (1) YEAR FROM THE DATE OF INSTALLATION OR TWENTY FOUR (24) MONTHS FROM THE PRODUCT DATE CODE, WHICHEVER SHALL OCCUR FIRST. EXCEPT AS OTHERWISE REQUIRED BY LAW, BUYER'S EXCLUSIVE REMEDY AND SELLER'S AGGREGATE LIABILITY FOR BREACH OF ANY OF THE FOREGOING WARRANTIES ARE LIMITED TO REPAIRING OR REPLACING THE PRODUCT AND SHALL IN ALL CASES BE LIMITED TO THE AMOUNT PAID BY THE BUYER FOR THE DEFECTIVE PRODUCT. IN NO EVENT SHALL SELLER BE LIABLE FOR

ANY OTHER FORM OF DAMAGES, WHETHER TO LOSS OF PROFIT, LOSS OF ANTICIPATED SAVINGS OR REVENUE, LOSS OF INCOME, LOSS OF BUSINESS, LOSS OF PRODUCTION, LOSS OF OPPORTUNITY OR LOSS OF REPUTATION.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

To make a warranty claim, check first with the wholesaler or seller from whom you purchased the product or visit [www.xylem.com](http://www.xylem.com) for the name and location of the nearest representative providing warranty service.



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