

Xylem Learning Center

COURSE OVERVIEW



There are people who do, and people who teach. We do both!

Xylem provides complimentary training in selection and use of all Xylem products at its training centers in Europe. The courses are designed to be practical as well as theoretical, preparing delegates with skills to size and specify the correct pumps and related technologies for a range of applications and systems.

Who are our courses for?

Teams and individuals who specify, install or maintain pumps and related systems, from individual plumbers to complex system engineers; pump sales teams and distributors to facilities managers and Xylem employees.

Course dates:

Our courses are managed all year round. Any individual or group can book onto any course shown. To check availability and dates, visit the Xylem website: www.lowara.com/training, or email training.aws.emea@xylem.com. Note, where indicated some courses require a level of previous experience. If a course or location you require is not shown, then we may be able to tailor a course (subject to availability and number of delegates). Please contact us.

Locations:

Montecchio Maggiore (Vicenza), Italy
Hoddesdon, UK
Cegléd, Hungary
Stockerau, Austria
Strzelin, Poland

Facilities:

- Classrooms for up to 70 students
- Interactive, working demonstration units of pumping equipment and controls
- Demonstration classroom for students to install and troubleshoot numerous pumps and controls
- Classes include a factory tour of a Xylem manufacturing site
- Disabled access-friendly venues
- State of the art audio/visual equipment





Courses	Courses' features include:			
	Manufacturing facility tour and demo room experience	Variable Speed Drives	HVAC design	Pumping equipment selection
 Pump basic training course	✓	✓		✓
 Pump advanced training course	✓	✓	✓	✓
 Commercial Building Services product & application course	✓	✓	✓	✓
 Consultant's training on pumping equipment, selection software, BIM files, legislation and Variable Speed Drives	✓			✓
 Heating basic: covering basic hydronic theory and system calculation	✓		✓	✓
 Heating advanced: advanced system design	✓		✓	✓
 Air Conditioning essential: basic hydronic theory and small/medium chiller systems	✓		✓	✓
 Air Conditioning advanced: large chiller systems	✓		✓	✓
 Industrial pump product & application course	✓	✓		✓
 Drives and monitoring, advanced course	✓	✓		✓
 Wastewater and sewage course	✓	✓		✓
 Residential course	✓	✓		✓
 Environmental and legislation course	✓			✓
 After sales service training	✓	✓		✓
 Food and beverage training	✓			✓

e-learning format courses give you the flexibility to attend training seminars on a variety of modules, and from the location that is more convenient to you thanks to affordable and fresh e-learning techniques. For further information on the e-learning offering, please contact the Xylem Learning Center training.aws.emea@xylem.com



Legislation	Xylem products offering overview	Application's site visit	Flexible and tailor made training
	✓		✓
	✓	✓	✓
✓	✓	✓	✓
✓	✓		✓
✓	✓	✓	✓
✓	✓	✓	✓
✓	✓	✓	✓
✓	✓	✓	✓
✓	✓	✓	✓
	✓		✓
	✓		✓
✓	✓		✓
	✓		✓
✓	✓	✓	✓

1. Who can apply for a course?

At Xylem Learning Center the courses are open to all Xylem employees and direct and indirect customers.

2. How do I apply for Xylem Learning Center's courses?

Xylem employees should fill in the application form, completing all necessary sections. The application form is available at the following link: www.lowara.com/training Xylem customers should arrange and submit any course request through their local ASM (Area Sales Manager), who will take care of the enrollment.

3. How much is the cost of a course?

All the courses are free of charge.

4. Is competence in English required?

Yes, intermediate knowledge of English is required because each course is delivered in English. However since a technical person may be present from your local country office they may be able to provide language assistance.

5. What if I have questions about the data I need to submit?

If you need further information, please contact training.aws.emea@xylem.com.

6. What are the selection criteria for courses requiring minimum experience?

The assessment is based on your CV, reference letters and other relevant documents submitted in order to prove your level of knowledge and required experience.

7. How will I be informed about the final outcome of the application?

You will be sent a personal e-mail to the address you provide, containing information about the final outcome of the application.

8. I am not an EU citizen. Do I need a visa and permit to stay?

Yes. It is your responsibility to take care of all these issues. The Xylem Learning Center team will support students by providing an invitation letter and additional information when required.

9. Is hotel accommodation arranged by the Xylem Learning Center team?

While we are happy to assist with your logistics and bookings, these will be at your own expense. You can find more about local hotel accommodation at www.lowara.com/training.

10. Can you be flexible with course programmes?

Yes, our customers can choose any mix of course content that is available at a specific location to tailor a course to their exact requirements.

11. Can you do off-site customer training?

We can design, develop and deliver tailored training courses at any location.

12. What is the dress code at the Xylem Learning Center?

Dress code is business casual.

13. During my visit do you cover travel insurance?

No, you need to arrange your own cover during the visit.

Humans crave interaction, and tend to learn better in face to face environments.

In today's digital age, everything is being done virtually. Mail is now sent through electronic accounts, phone calls can be made with video over the Internet, and increasingly more people are now working remotely from home.

People no longer can imagine a time when communication wasn't done instantly.

Many researchers have found that virtual training and education are perceived to be less effective than the traditional face-to-face method of learning.

Physical interaction is the best way to learn, communicate, and attain knowledge. It's a fact that all meaningful relationships are developed through personal interactions, with the strongest connections made when there is time spent together, however we at Xylem are developing a series of on-line training modules for those people that are interested in enhancing their skills but unable to attend our face to face training courses.

Benefits of face-to-face training.

One of the key elements of the learning process is the dynamic relationship shared between a student and fellow students, and a attendee and the trainer. Face-to-face learning fosters these relationships and remains incredibly vital. By actively seeing a trainer that will convey passion about a pump or a pumping system, it ignites the same passion, better interest due to lack of distractions, and an increase in the likelihood of retention.

What is the cost?

Our courses are provided free of charge. Delegates need to arrange and pay for their own travel, accommodation and expenses.

How do I book?

Please visit our website at www.lowara.com/training, or email training.aws.emea@xylem-inc.com

Where do I register for the on-line training courses?

Please visit our dedicated training portal on www.lowara.com/training



Xylem |'zīləm|

- 1) The tissue in plants that brings water upward from the roots;
- 2) a leading global water technology company.

We're a global team unified in a common purpose: creating innovative solutions to meet our world's water needs. Developing new technologies that will improve the way water is used, conserved, and re-used in the future is central to our work. We move, treat, analyze, and return water to the environment, and we help people use water efficiently, in their homes, buildings, factories and farms. In more than 150 countries, we have strong, long-standing relationships with customers who know us for our powerful combination of leading product brands and applications expertise, backed by a legacy of innovation.

For more information on how Xylem can help you, go to www.xylem.com

training.aws.emea@xylem.com



xylect.com



cadcenter.lowara.com



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Legal head office
Xylem Water Solutions Italia Srl

Via Gioacchino Rossini 1/A
20020 - Lainate (MI) - Italy
Tel. (+39) 02 90358.1
Fax (+39) 02 9019990
www.xylemwatersolutions.com

For information and technical support
Xylem Service Italia Srl

Via Dottor Vittorio Lombardi 14
36075 - Montecchio Maggiore (VI) - Italy
Tel. (+39) 0444 707111
Fax (+39) 0444 491043
www.lowara.com

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