AquaStart™
COMBINATION SOFT STARTERS
START-UP MANUAL
POWER CONNECTIONS

The AquaStart Start-up Manual is a supplement to help get the AquaStart commissioned quickly using the most common installation and configuration options. This manual is not meant to replace the SSW07 User’s Manual. For detailed safety precautions, mounting, installation, configuration, or operation instructions, please refer to the SSW07 User’s Guide.

**WARNING:** Only qualified personnel should plan or implement the installation, start-up, operation and maintenance of this equipment. Personnel must read the entire SSW07 User’s Guide before attempting to install, operate or troubleshoot the AquaStart Panel.

![Figure 1 - Panel Internal Layout](image)

**FIGURE 1** - Panel Internal Layout
BASIC WIRING

1. Mount the AquaStart panel to a flat vertical surface.

2. Connect the three-phase incoming power leads to the R, S, and T connections on the power terminal (refer to Figure 1). Connect the motor leads to the U, V, and W connections on the power terminal and connect the GROUND lead to PE on the chassis (refer to Figure 1). Note: Only three-phase AC motors can be used.

USING THE KEYPAD (OPTIONAL)

The keypad can be used in the following arrangements:

- Keypad on controller:
  - Local keypad is attached to the SSW07 controller for commanding, programming, and/or visualizing parameters.

- Keypad on door:
  - Remote keypad is mounted “through door” attached to the SSW07 controller with a cable for commanding, programming, and/or visualizing parameters.

The SSW-07 local or remote keypads present a 7-segment 4-digit LED display, 4 status LEDs, and 8 keys. The figures below show a front view of the remote keypad and the local keypad.

BASIC FUNCTIONS OF THE KEYS:

- Enables the motor (start);
- Disables the motor (stop), Resets the Soft-Starter after the occurrence of errors;
- Selects (toggles) the display between the parameter number and its value (position/content);
- Increments the parameter number or parameter value;
- Decrements the parameter number or parameter value;
- Selects the origin of the commands between Local or Remote;
- No Function on SSW-07
START-UP BY VOLTAGE RAMP USING THE KEYPAD: (most common configuration)

1. The soft starter should be powered up with a display of “RDY”.

2. Press the [PROG] key to enter the programming mode.

3. Press the [ ] or [ ] key to select P000 (Access to parameters).

4. Press the [PROG] key to change value of parameter.

5. Press the [ ] or [ ] key to set to “5” to allow access to parameters.

6. Press the [PROG] key to save the selected option.

7. Press the [ ] or [ ] key to select P219 (Parameterization via keypad).

8. Press the [PROG] key to change value of parameter.

9. Press the [ ] or [ ] key to set to “0” for keypad programming.

10. Press the [PROG] to save the selected option.

11. Press the [ ] or [ ] key to select P202 (the Password is).

12. Press the [PROG] key to change value of parameter.

13. Press the [ ] or [ ] key to set to “0” for Voltage Ramp.

14. Press the [PROG] key to save the selected option and exit the programming mode.

15. Press the [ ] or [ ] key to select P003 (Motor Current).

16. Press the [PROG] key to read the Motor Current value (This is a read parameter).

17. Press the [PROG] key to operate soft-start via HMI.

18. Press the [ ] start key. The motor accelerates to full voltage and the bypass contact engages.

   Note: If the direction of rotation is not correct, turn the input disconnect to the off position and swap any two wires at the motor output.

19. Press the [ ] stop key. The motor decelerates until stopping by coast to rest. Time to stop depends on load inertia and friction.

   Note: For a complete description of Parameters and Error codes refer to Chapters 6 and 7 in the SSW07 Programming Manual.

[NOTE: FOR SUBMERSIBLE MOTORS, SET THE INITIAL VOLTAGE P101 TO 70% AND THE MOTOR PROTECTION THERMAL CLASS P640 TO 2 (CLASS 10).]
LOCAL/REMOTE MODES (Optional Keypad):

In the previous section the soft starter was operated from the keypad (Local Mode). Note the green local indicator LED on the bottom right of the keypad. For the factory default programming, the selection of the operation mode (Local/Remote) is made via the “Local/Remote” key (default is Remote). Pressing of the “Local/Remote” will alternate operation between local & remote. Notice the indicator switches from the green to the red indicator LED when “Local/Remote” is pressed. If you wish to use an external Local/Remote switch set P220=4, connect the switch to one of the Digital Inputs (DI1-DI3), and set the corresponding parameter (P263 to 265=2).

To always run in Local mode set P220=0.

To always run in Remote mode set P220=1.

CONTROL AND SIGNAL CONNECTIONS:

Control and signal connections (digital inputs and relay outputs) are made through the terminals (see Figure 3).

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Description</th>
<th>Specifications</th>
<th>Torque Nm (in lb)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A1</td>
<td>Electronics Supply</td>
<td>Voltage: 110 to 240 Vac (-15% a +10%) Current: 140mA Maximum (factory connections)</td>
<td></td>
</tr>
<tr>
<td>A2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DI1</td>
<td>Starts/Stops Motor</td>
<td>3 isolated digital inputs Voltage: 110 to 240 Vac (-15% a +10%) Current: 2 mA Maximum</td>
<td>0.5 (4.5)</td>
</tr>
<tr>
<td>DI2</td>
<td>Fault reset</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DI3</td>
<td>Fault reset</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Relay 1 output - Operation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14 / 23</td>
<td>Relay common point</td>
<td></td>
<td></td>
</tr>
<tr>
<td>24</td>
<td>Relay 2 output - Full voltage</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**FIGURE 3** - SSW-07 Control and Signal Connections
CONNECTIONS FOR REMOTE START/STOP

* Emergency Stop

A Safety or Emergency Stop function can be implemented by removing the J1 jumper connecting terminals ES1 and ES2. The emergency stop device will then be wired between ES1 and ES2. When an emergency situation (high pressure, high temperature, ...) is encountered the device must open to disconnect control power to the circuitry enabling the soft starter. This will then stop the pump/motor. This control device must be sized to operate at 2.5A at 115Vac.

CAUTION! THE EMERGENCY STOP DEVICE DOES NOT DISCONNECT LINE POWER TO THE SOFT STARTER.
**Remote Start/Stop**

A Remote Start/Stop function can be implemented to allow control of the soft starter by an external control device (pressure switch, flow switch, ...). To implement a remote start/stop, remove the J2 jumper connecting terminals 1301 and 1401. Then connect a jumper wire from 1301 to 1441. The control device will then be connected between 1441 and 1403. When the control device is open, the soft starter will stop the pump/motor. When the control device is closed, the soft starter will start the pump/motor. This control device must be sized to operate at 2.5A at 115Vac.

**CAUTION! WHEN J2 IS REMOVED, THE START AND STOP BUTTONS ON THE FRONT OF THE PANEL ARE DISABLED.**
CONNECTIONS FOR REMOTE CONTROL OF THE SSW07 WHEN PURCHASED SEPARATELY

CONTROL VIA 2-WIRE START/STOP (Remote Mode):

**FIGURE 5** - Control via 2-wire Start/Stop

**Control Wiring:** Start/Stop switch is N.O. (Normally Open) and is wired as shown in Figure 4.

**Parameters (Optional Keypad):**
1. Set P220 = 1 Always Remote
2. Set P230 = 1 Digital Inputs
3. Set P263 = 1 DI1 Enable/Disable

CONTROL VIA 3-WIRE START/STOP (Remote Mode):

**FIGURE 6** - Control via 3-wire Start/Stop

**Control Wiring:** “Start” and “Stop” are momentary push button switches and are connected as shown in Figure 4. “Start” is a N.O. (Normally Open) contact and “Stop” is a N.C. (Normally Closed) contact.

**Parameters (Optional Keypad):**
1. Set P220 = 1 Always Remote
2. Set P230 = 1 Digital Inputs
3. Set P263 = 1 DI1 Start (three wires)
4. Set P264 = 1 DI2 Stop (three wires)
PROGRAMMING VIA DIP SWITCHES AND TRIM POTS:

To program DI2 for 3-wire control, refer to Figure 5 and perform the following:

1. Press and hold the reset button on the front of the SSW07 for 5 seconds to enter the programming mode. Note: The reset button must remain pressed during programming.

2. When the programming mode is entered, two LED's will illuminate (over-current and phase loss), indicating that DI2 is programmed for fault reset.

3. To re-program for 3-wire control, switch the over-current dip-switch and return to the previous position. Three LED's will illuminate (over-current, phase loss, and phase sequence), indicating that DI2 is now programmed for 3-wire control.

4. To change DI2 programming back to fault reset, switch the kick start dip-switch and return to the previous position. Two LED’s will illuminate (over-current and phase loss), indicating that the DI2 is programmed for fault reset.

5. Release the reset button to complete the programming.

FIGURE 7 – Trim-Pots and Dip Switch Locations
PARAMETERS EXAMPLE (Optional Keypad) (P219 = 1):

Soft Starter Data (Example):
- Enclosure Model: AST40150
- SSW-07 Model: SSW07XY0024T5SZ

Motor Data (Example):
- Power: 15 HP
- Rated Speed: 3450 RPM
- Motor FLA Current: 21A
- Service Factor Current: 24A
- Rated Voltage: 460 V
- Service Factor: 1.15

The following is a typical list of parameter changes needed using the Motor/Soft Starter data shown above.
- P000=5 Parameter Access (5 = Password)
- P219=1 Parameterization via keypad/ (trim pots and DIP switches) (1 = keypad)
- P202=0 Type of Control (0 = Voltage Ramp)
- P101=50 Initial Selected Voltage (50%)
- P102=20 Voltage Ramp Time (20 seconds)
- P400=460 Motor Rated Voltage (460 volts)
- P401=87.5% Motor Rated Current (21 amps)
- P406=1.15 Motor Service Factor (1.15)
- P640=6 Thermal Motor Protection Class (Class 30)

Local/Remote parameters allow the soft starter to be set up to operate from Keypad, Remote Terminal, or a programmed combination of keypad and terminal inputs.
- P220 - Local/Remote Selection
- P229 - Local Status Command
- P230 - Remote Status Command

Read Only Parameters (P001 – P081) can be used for monitoring and troubleshooting. For a full list and description please read the SSW07 Programming Manual. By monitoring certain read only parameters, the status of inputs, outputs, and soft starter operational values can be determined without the use of any other test equipment.
- P003 - Motor Current
- P006 - Soft Starter Status
- P007 - Output Voltage
- P012 - Digital Input Status
- P013 - (Relay Output Status) - used to monitor relay outputs.
TRIM-POT AND DIP SWITCH SETTINGS (P219 = 0):

Soft Starters are shipped with factory default values. If Trim-Pots and Dip Switches have been changed, it is advisable to reset to factory default positions prior to a new installation by aligning all trim-pots and dip switches with the red factory default dots. By default the control type is Voltage Ramp Starting. This control type is very easy to setup and is the most commonly used starting method. Current Limit Starting is the second control type and is described below.

**Motor Current Trim-Pot Setting** - Factory default position is 100% and is marked with a red dot. To protect the motor from overload, obtain the full load amperage (FLA) off the motor and soft-starter name plates. Using the following formula, calculate the percentage of current that the motor will draw from the soft-starter and set the Motor Current Trim-Pot accordingly.

- Max A of the soft-starter = 170A
- Max A of the motor = 140A
- Max A of the motor / Max A of the switch = 140A / 170A = 0.823
- Motor Current Trim-Pot = 82.3%

**Thermal Class Dip Switch Setting** - Set to factory default of 30 if not specified on the motor name plate. (Note: Factory default positions are marked with red dots).

**Note:** If using a submersible motor, set the thermal overload class to class 10.

**Note:** These are the minimum settings for a perfect adaptation between soft starter and motor. For a complete description of Trim-Pot and Dip Switch settings refer to Chapter 4 in the SSW07 User’s Guide.

**Initial Voltage/Current Limit Setting** - When operating in Voltage Ramp Starting mode, this setting configures the initial voltage applied to the motor during start up. When using a submersible motor, set the initial voltage to 70% to ensure the motor accelerates to half speed in 1 second. For other motor types, set the voltage so that the motor begins to spin as soon as a start command is given to the soft starter.

**Accel Time Setting** - When operating in Voltage Ramp Starting mode, this setting controls the time of the voltage ramp. This is the time from the start of the ramp (initial voltage) to soft starter bypass. This is not the motor acceleration time. For a faster start, decrease this setting. For a slower start, increase this setting.
CURRENT LIMITING FOR LOADS WITH HIGH OR CONSTANT STARTING TORQUE:

Current limiting control is used to adapt the Soft Starter to the capacity limits of the power supply. It is often used with power generators with limited output but may also be used to keep current draw to a minimum on loads with high or constant starting torque.

Optional Keypad:
1. Set P202 = 1 Type of control = Current Limit
2. Set P110 to % of current you wish to limit using example below.
3. Set P102 to desired acceleration.

Trim-Pot and Dip Switch Settings (Figure 9):
1. Set the Voltage Ramp/Current Limit dip switch to the Current Limit position.
2. Set the Current Limit Trim-Pot using the following example.

Calculation example for limiting the current to 2.5 x IN of the motor:
- IN of the switch = 60A
- IN of the motor = 52A
- ILIM = 250% of the IN of the motor
- 2.5 x 52A = 130A
- 130A / IN of the switch = 130A / 60A = 2.17 x IN of the switch
- Current Limit = 217% of the IN of the switch = 2.5 x IN of the motor

Notes: (1) The Current Limit must be set at a level that permits the motor to accelerate otherwise the motor will not start. (2) If the full voltage is not reached at the end of the acceleration ramp time an E62 error will occur and the motor will be disabled. For details on Fault Codes please refer to Chapter 6 in the SSW07 User’s Guide. (3) For details on Current Limiting please refer to Chapter 5 in the SSW07 User’s Guide.
SOFT STARTER OPERATION:

The Soft Starter is now ready to operate via the 2-Wire or 3-Wire Control that was set up in the previous steps.

To start the motor, press the “Start Button” and the Soft Starter will accelerate up to speed (default acceleration time is 20sec). When full voltage is reached the internal bypass contactors will engage and switch the motor to the supply line.

To stop the motor, press the “Stop Button” and the Soft Starter will decelerate to the stop position (default deceleration time is “Off” so the motor will coast to rest). For details on setting deceleration time and other trim-pots refer to Chapter 4 in the SSW07 User’s Guide.

FAULT CODES:

Optional Keypad:

When a fault is detected, the Soft Starter is disabled and the Fault Code is displayed (example E03). To restart the Soft Starter after a fault has occurred, the Soft Starter must be reset. Resetting the Soft Starter can be done by disconnecting and reapplying AC power (power-off reset), by pressing the “O/RESET” key (manual reset), automatic reset, or via digital inputs. For details on Reset and a full list and description of Fault Codes, please read Chapter 6 in the SSW07 User’s Guide.

Trim-pots and DIP switches:

When a fault is detected, the Soft Starter is disabled and the Fault Code is displayed by flashing LED’s. To restart the Soft Starter after a fault has occurred, the Soft Starter must be reset. Resetting the Soft Starter can be done by disconnecting and reapplying AC power (power-on reset), by pressing the “RESET” button on the front panel (manual reset), automatic reset, or via digital inputs. For details on Reset and a full list and description of Fault Codes please read Chapter 6 in the SSW07 User’s Guide.
LIMITED WARRANTY

This warranty applies to this Xylem Inc. product. Any part or parts found to be defective within the warranty period shall be replaced at no charge to the dealer during the warranty period. The warranty period shall exist for a period of thirty (30) months from date of installation or thirty-six (36) months from date of manufacture, whichever period is shorter.

A dealer who believes that a warranty claim exists must contact the authorized Xylem Inc. distributor from whom the equipment was purchased and furnish complete details regarding the claim. The distributor is authorized to adjust any warranty claims utilizing the Xylem Inc. Customer Service Department.

The warranty excludes:

(a) Labor, transportation and related costs incurred by the dealer;
(b) Reinstallation costs of repaired equipment;
(c) Reinstallation costs of replacement equipment;
(d) Consequential damages of any kind; and,
(e) Reimbursement for loss caused by interruption of service.

For purposes of this warranty, the following terms have these definitions:

(1) “Distributor” means any individual, partnership, corporation, association, or other legal relationship that stands between Xylem Inc. and the dealer in purchases, consignments or contracts for sale of the subject equipment.
(2) “Dealer” means any individual, partnership, corporation, association, or other legal relationship which engages in the business of selling or leasing equipment to customers.
(3) “Customer” means any entity who buys or leases the subject equipment from a dealer. The “customer” may mean an individual, partnership, corporation, limited liability company, association or other legal entity which may engage in any type of business.

THIS WARRANTY EXTENDS TO THE DEALER ONLY.